From Mad Men to Maths Men: Concentration and Buyer Power in Online Advertising

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Internet Advertising and Sponsored Search

- Internet advertising revenues in US: \$88 billion dollars in 2017
- Sponsored search: main segment, 46% (next is banner 31%)



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Sponsored Search and Marketing Agencies

Highly concentrated supply: Google's revenues range between 75% and 80% of total Traditional view of the other players in sponsored search:

- 1) Consumers:
 - Search for products/services: known or new (learning)
 - Shop for product/services: ubiquitous online buy options
- 2) Advertisers:
 - Seek attention of relevant consumers: targeting
 - Have complex, sometimes conflictual interactions with search engines

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- 2) Advertisers:
 - Seek attention of relevant consumers: targeting
 - Have complex, sometimes conflictual interactions with search engines
- Intermediaries Digital Marketing Agencies (DMAs): 3)
 - Modern version of the traditional "Madison Avenue" agencies
 - At least since 2011, delegation of bidding to DMAs, who further delegate to their agency network's centralized Agency Trading Desk (ATD)

Intermediated Bidding and Demand Concentration

The demand side has vastly changed thanks to intermediaries:

- Technological innovations: automated bidding systems to address the need for ۰ more speed (high frequency or even real-time) and better data usage
- Growing concentration: 7 large ATDs, active at the agency network level
 ATD list

	Search Volume Share					Presence across Keywords			
	2014	2015	2016	2017		2014	2015	2016	2017
IPG	0.21	0.19	0.21	0.19		0.26	0.32	0.33	0.38
WPP	0.17	0.20	0.16	0.23		0.29	0.29	0.33	0.43
Omnicom	0.17	0.16	0.17	0.14		0.39	0.38	0.37	0.38
Publicis	0.14	0.13	0.13	0.18		0.30	0.30	0.29	0.30
MDC	0.09	0.09	0.08	0.09		0.17	0.17	0.17	0.24
Havas	0.05	0.07	0.06	0.02		0.12	0.14	0.12	0.06
Dentsu-Aegis	0.05	0.08	0.10	0.09		0.14	0.17	0.19	0.25
Indep Age	0.13	0.09	0.08	0.06		0.42	0.38	0.35	0.22

Motivation and Findings

Intermediaries can significantly impact the marketplaces with effects that are both positive (more bidders/keywords) and negative (coordinated bids) for search engines' revenues

We use new, extensive data on both keyword bidding (40 million keyword auctions) and links advertisers-DMAs-ATDs (all DMAs and ATDs of 6,000 large advertisers) to guantify how increases in intermediaries' concentration affect Google's sponsored search revenues

Using an IV strategy, we find a sizeable, negative relationship between Google's revenues and buyers' HHI (an HHI increase of 200 points - the threshold typically used to identify mergers likely to enhance market power - leads to an 8.04% drop in Google's revenues)

Implies that countervailing power can play a key role in disciplining market power in online platform markets and suggests that competition policy should monitor two aspects:



price pass-through to advertisers/consumers (algorithmic collusion, but beneficial?)

abuses in Google's response (increased reserve price; disintermediation; else?)

Related Literature and Contributions

- Market concentration, superstar firms, and buyer power (Academics: [Autor et al., 2017; De Loecker and Eeckhout, 2017; Gutierrez and Philippon, 2017], Press: [Economist, 2016; Stiglitz, 2016], Policy: [Mullan and Timan, 2018]) \Rightarrow Effectiveness of buyer power in countervailing market power [Galbraith, 1952];
- Online markets, ad space sales and intermediaries (Ad sales: [Edelman, Ostrovsky and Schwarz, 2007; Varian, 2007; Athey and Nekipelov, 2014], Intermediaries efficiencies: [McAfee, 2011]) \Rightarrow Role of intermediaries and information sharing in improving outcomes;
- Collusion in auctions and algorithmic pricing (General: [Graham and Marshall, 1987; Hendricks, Porter and Tan, 2008], Online: [Mansour, Muthukrishnan and Nisan, 2012; Decarolis, Goldmanis and Penta, 2017], Al pricing: [OECD, 2017; Calvano et al., 2018]) \Rightarrow Role of the "coordinated" bidding" incentive in driving the industry dynamics, and the role of Agency Trading Desks:
- Industry definition (Antitrust: [DOJ merger guidelines, EC merger regulation], Natural Processing Language: [Pennington, Socher and Manning, 2014]) \Rightarrow Machine learning for industry definition.

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Outline



- 2 Theoretical Background
 - 3 Data and Stylized Facts

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5 Conclusions

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Theoretical Example

- Suppose there is a monopolist search engine selling 1 ad slot
- There are three advertisers (q, j, k) interested in the slot
- They have arbitrary bids: $b_q = 4$, $b_j = 3$ and $b_k = 1$
- They must bid through an intermediary (α , β or γ)
- 2-level Second Price Auction system

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Generalization of the Example

Main implication: \uparrow intermediaries' concentration, \downarrow SE revenues

- Generalizable to arbitrary assignment of N advertisers to K intermediaries: E(Revenues) = ∑^N_{n=2} b_n(^{K−1}/_{K^{n−1}})
- Generalizable to multiple slots (GSP): revenues & efficiency worse than VCG (Decarolis, Goldmanis and Penta, 2017)
- Caveat: technological and contractual constraints

But potential efficiencies driven by coordinated bidding:

- Externalities [Jeziorski and Segal, 2015]
- Winners' curse [McAfee, 2011]
- Budget constraints [Balseiro and Candogan, 2017]

Overall: \uparrow intermediaries' concentration, $\uparrow?\downarrow$ SE revenues

Review of Competitive Bidding: EOS/Varian)

Lemma (Individual-level underpinnings of EOS refinement)

There is a unique fixed-point of BR_i^* (b_{-i}) (up to the highest bid), and it coincides with Edelman Ostrovsky and Schwarz (2007, EOS) lowest envy-free equilibrium. Hence, the unique equilibrium of the GSP induces the same allocation and the same payments as in the dominant-strategy equilibrium of the VCG.

 $n = 5; S = 4; CTR = \{20, 10, 5, 2, 0\}$



Review of Collusive Bidding: Decarolis, Goldmanis and Penta (2019)

Theorem

For any C, the UC-RAE of the GSP auction is unique up to the highest bid of the coalition and up to the highest overall bid. In each of these equilibria:

- Efficiency: advertisers are assigned to positions efficiently;
- VCG-Equivalence: payments & allocations identical to VCG without UC
- Unconstrained: inefficiency and lower than VCG revenues with UC restriction



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Introduction	Theoretical Background	Data and Stylized Facts	IV Strategy	Conclusions	References
Data					

- Redbooks:
 - Data on links advertisers-to-agencies
 - Yearly data 2011-2017 covering around 6,000 advertisers (i.e., web domains) per year active in all sectors reductivers
 - US: 4,400 publicly traded companies, plus largest private
 - Non US: top 2,000 global companies
 - For 2014-2017, link agencies to networks (ATD) networks
- SEMrush:
 - Data on links keywords-advertisers (URLs)
 - Google data on both paid and organic search
 - Up to the 50,000 most important keywords bid for each advertiser 2012 2017 (January), but with possibility to use higher frequency data (monthly/daily)
 - Keyword level: data on CPC, search volume, competition
 - Keyword/advertiser level: position, previous position, traffic

Data Structure



Data structure: keywords (SEMrush), advertisers (Redbooks/SEMrush), agencies and networks (Redbooks). Solid lines represent examples of coalitions: within DMA (blue) and network (red).

The relevant intermediary level is the **agency network** (in the example, Advertisers 1, 2, 3 and 4 are together under Network 1) • descriptives

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Example of Data and Coalition Case Study - DD

Merkle: large DMA with multiple clients (Redbooks data) active on the same keywords (SEM Rush data)

Example from charity sector: Habitat for Humanitas and Salvation Army

Keyword	CPC	Volume	Position	
	(\$)	(mil)	Habitat	Salv.Army
habitat for humanity donations pick up	4.01	40	1	4
charities to donate furniture	1.08	20	3	9
donate online charity	0.93	20	11	10
website for charity donations	0.90	19	11	6
salvation army disaster relief fund	0.03	20	2	1

In July 2016, Merkle acquired by Dentsu-Aegis for \$1.5 billion dollars. Change in concentration in many markets with Merkle/Dentsu-Aegis advertisers

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DMA strategies: effects of affiliation



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Network Strategies: Coalitions and Market Split Case Study - DD

- One illustrative M&A per network

 DMA strategies
- Sample of common keywords (pre, post, or both) in a 2-years window around the acquisition



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Question and Strategy

- How do changes in intermediaries' concentration affect Google's revenues?
- A baseline regression model would be:

 $In(R_{mt}^{G}) = \beta DemandConcentration_{mt} + \phi X_{mt} + \tau_t + \gamma_z + \epsilon_{mt}$

- R^{G}_{mt} = Search engine revenues in market *m* at time *t*
- DemandConcentration_{mt} = Measure of demand concentration
- X_{mt} = Controls; time (τ_t), industry (γ_z) FE
- But three main challenges:
 - Definition of the relevant markets
 - Measurement of relevant quantities
 - 3 Causal identification of β

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1) Market Definition: two-layer clustering

Advertisers' industries are too broad, but keywords are too narrow

Our solution entails a two-layer clustering:

 Step 1: pool keywords together, but we have millions and many are related but not sharing any term. Solution: *GloVe*, unsupervised learning, pre-trained on 840B documents with 2.2M unique terms, from Common Crawl in English, featuring 300 dimensions • details

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Step 1: from Keywords to Thematic Clusters

Keyword	Industry
sleep number bed	Houseware
white duvet cover queen	Houseware
sleep number beds	Houseware
therapedic mattress	Houseware
memory foam mattress	Houseware
electrolux walmart	Houseware
elactrolux	Houseware
home theater seating	Houseware
amazon electrolux	Houseware
plum duvet cover	Houseware
shark vs electrolux	Houseware
pink duvet cover	Houseware
sleep number bed reviews	Houseware
purple duvet covers	Houseware
fabric sofa	Houseware
floral couch	Houseware
pink chair	Houseware
small sectional	Houseware
electrolux ambassador	Houseware

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Step 1: from Keywords to Thematic Clusters



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- Step 1: pool keywords together, but we have millions and many are related but not sharing any term. Solution: *GloVe*, unsupervised learning, pre-trained on 840B documents with 2.2M unique terms, from Common Crawl in English, featuring 300 dimensions • details
- Step 2: Hierarchical clustering *within the thematic clusters of step 1* to account for competition (for any pair of keywords in a cluster, dissimilarity matrix built on co-occrrences of same advertisers)

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Step 2: Hierarchical Clustering



Notes: Structure of competitive clusters: the three clusters - red, blue and yellow boxes - are identified through the Kelley, Gardner and Sutellife [1996] penalty parameter.



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Thematic Clusters and Markets

		Thematic Clusters				Competitive Clusters (Markets)			
	Mean	SD	Median	Observations	Mean	SD	Median	Observations	
Market Characteristics									
# Advertisers	6.7	10.5	3.0	8,324	4.0	4.8	3.0	25,947	
# Keywords	116.1	180.3	55.0	8,324	37.2	104.9	4.0	25,947	
Competitive Clusters	5	5	3	8,324	-	-	-	-	
Market Variables									
$log(\hat{R}_{m,t})$	10.89	2.27	10.92	29,796	10.41	1.96	10.37	52,476	
HHI _{m.t}	2,765	2,311	2,000	29,899	2,740	2,257	2,000	52,476	
Long Tail	0.32	0.35	0.18	29,899	0.27	0.37	0.01	52,476	
$\Delta \hat{R}_{m,t}$	-0.05	1.78	0.00	21,256	0.40	1.53	0.28	43,973	
# of Results (mil)	76.93	269.19	21.52	29,899	75.97	231.28	19.7	52,476	
# Clusters			8,324				25,947		

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2) Measurement of the Main Variables

We compute a proxy for R^G using data on the $i = 1, ..., N_r$ keywords bid by the sample of Redbooks' advertisers:

 $R_{mt} = \sum_{k \in K_m} CPC_{kmt} * Volume_{kmt} * CTR_{kmt}$

- CPC_{kmt}: average Cost-per-Click of keyword k in market m at time t
- Volume_{kmt} is the overall number of searches of k over an year
- *CTR_{kmt}* is the cumulative Click-through-Rate of all the sponsored ad slots shown for keyword *k*

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Distribution of $log(\hat{R})$



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- CTR_{kmt} is the cumulative Click-through-Rate of all the sponsored ad slots shown for keyword k

And a proxy for demand concentration: $HH_{mt} = \sum_{i=1}^{l} (s^{i}_{mt})^{2}$

- Market size (S_{mt}) : sum of all the clicks of all the ad slots allocated in all the keywords in *m*: $S_{mt} = \sum_{k \in K_m} Volume_{kmt} * CTR_{kmt}$
- For intermediary *i*, representing the set of advertisers *A_i*, the market share in market *m* at time *t* is:

$$s_{mt}^i = rac{1}{S_{mt}} \sum_{a \in A_j} \sum_{k \in K_m} \sum_{j \in J_k} CTR_{jkmt} * Volume_{kt} * 1\{a ext{ occupies } j \in J_k\}$$

Change in local concentration - 2014 to 2017 descriptives-mkt

- we observe 21 M&A and 2 divestures
- *HHI_{m,2017} HHI_{m,2014}*
- $HHI \in [0 10, 000]$



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3) Causal Identification: IV Approach

- OLS unlikely to deliver causal effect due to OVB. Example: media attention to a phenomenon changes keyword entry/bid
- We adapt ideas from Dafny et al. (2012) of using M&A events as shocks to "local" market concentration
- Hence, if in year t intermediary α merges with intermediary β , the merger-induced change in HHI is: details

$$sim\Delta HHI_{mt} = \underbrace{(s_{m,t}^{\alpha} + s_{m,t}^{\beta})^{2}}_{\text{Share of merged firm } \alpha + \beta} - \underbrace{((s_{m,t}^{\alpha})^{2} + (s_{m,t}^{\beta})^{2})}_{\text{Shares of single firms } \alpha \text{ and } \beta}$$

 Alternatives: we might want to exclude mergers too likely to be driven by specific keywords (too "local"); few overlapping markets; mergers with insufficient pre or post periods pre/post

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Merger Events

Agency	Acquiring Network	Acquisition year	Number of	Number of	Number of
			Advertisers	Industries	Markets
The Brooklyn Brothers	IPG	2016	6	2	23
Essence Digital Limited	WPP	2015	1	1	145
Quirk	WPP	2015	5	2	272
SHIFT Communications	WPP	2017	13	8	1,049
Deeplocal Inc.	WPP	2017	5	1	117
Maruri GREY	WPP	2017	1	1	150
Zubi Advertising Services, Inc.	WPP	2017	3	2	345
Campfire	Publicis	2015	3	1	27
La Comunidad	Publicis	2015	9	5	271
Sapient Corporation	Publicis	2015	17	6	1,038
Blue 449	Publicis	2016	4	2	93
Forsman & Bodenfors	MDC	2017	5	1	315
Formula PR	Havas	2015	6	4	309
FoxP2	Dentsu-Aegis	2015	1	2	42
Rockett Interactive	Dentsu-Aegis	2015	1	1	22
Covario, Inc.	Dentsu-Aegis	2015	3	1	78
Achtung	Dentsu-Aegis	2016	2	1	226
Gravity Media	Dentsu-Aegis	2016	5	3	433
Grip Ltd.	Dentsu-Aegis	2016	3	2	92
Merkle	Dentsu-Aegis	2017	18	7	973
Gyro	Dentsu-Aegis	2017	12	6	363

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Distribution of *sim*∆*HHI*



Results: Baseline Estimates (Sample selection: 75th pct. largest markets w/o mergers)

-	(1)	(2	2)	(3	3)	(4	4)	(!	5)
-	RF	FS	RF	FS	RF	FS	RF	FS	RF	FS
sim∆ <i>HĤI</i>	-6.761***	0.618***	-4.070***	0.957***	-3.842***	0.830***	-3.831***	0.829***	-3.723***	0.831***
	(1.110)	(0.170)	(1.133)	(0.0790)	(1.162)	(0.0914)	(1.165)	(0.0915)	(1.165)	(0.0913)
Weak Id. F-Test		13.21		146.99		82.37		82.18		82.94
Underid. F-test		4.56		13.67		11.02		11.01		11.02
Observations	52,476	52,476	52,476	52,476	52,476	52,476	52,476	52,476	52,476	52,476
Cluster FF				,		/		/		/
Year FF			•			/		/		
Organic Results								/		
Keyword Characteristics										
noy nord enalueleneites										,
			OLS					IV		
	(1)	(2)	(3)	(4)	(5)	(6)	(7)	(8)	(9)	(10)
HHI	-2.217	-2.120***	-2.129***	-2.122***	-2.130***	-10.93***	-4.252***	-4.630***	-4.620***	-4.479***
	(0.071	8) (0.0567)	(0.0573)	(0.0572)	(0.0569)	(2.902)	(1.068)	(1.200)	(1.204)	(1.201)
Organic Besults (billion)				0.252***	0.263***				0.206***	0.225***
				(0.0437)	(0.0458)				(0.0463)	(0.0477)
Keywords Characteristic	cs									
Branded Keyword					0.396***					0.458***
,					(0.0537)					(0.0639)
					((0.0000)
Long-tail Keywords					-0.0908**					-0.0491
					(0.0367)					(0.0423)
R ²	0.07	0.62	0.62	0.62	0.62					
Observations	52,47	6 52,476	52,476	52,476	52,476	52,476	52,476	52,476	52,476	52,476
Cluster FE		1	1	1	1		1	1	1	1
Year FE			~	1	~			1	1	1

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Robustness and Extensions

Robustness

- IV validity: largest mergers
- Different definition of clusters \rightarrow Table
- Alternative proxies for R_{mt} and $HHI_{mt} \rightarrow Robustness$

Channels and Validation

- Channels: CPC, Volume and Number of Keywords
- Heterogeneous effects at industry level $\rightarrow \beta_{IV}$ industry-level
- Cluster validation \rightarrow Amazon Mechanical Turk

Extra

- Sample selection
- "Merged" markets only $\rightarrow \beta_{OLS}$ and β_{IV}
- Keyword type (length; long tail; branded; etc.) \rightarrow DMA effect

Largest Individual Mergers of Four Different Agency Networks

Panel a): Individual Mergers - Reduced Forms and First Stages								
	Sap	pient	Me	rkle	S	hift	Forsman&	Bodenfors
	RF	FS	RF	FS	RF	FS	RF	FS
sim∆ <i>ĤHI</i>	-4.911*	1.026***	-5.981***	1.388***	4.536	0.707***	-16.30**	6.357***
	(2.882)	(0.387)	(1.181)	(0.0386)	(2.998)	(0.230)	(6.388)	(0.159)
Observations	4,776	4,776	3,047	3,047	3,013	3,013	981	981

Panel b): Individual Mergers - OLS and IV Estimates

	Sap	ient	Me	rkle	kle Shi		ift Forsman &	
	OLS	IV	OLS	IV	OLS	IV	OLS	IV
ĤĤI	-5.302***	-4.786*	-4.516***	-4.308***	-3.823***	6.415	-5.236***	-2.563**
	(0.208)	(2.547)	(0.293)	(0.871)	(0.175)	(4.963)	(0.672)	(0.999)
Observations	4,776	4,776	3,047	3,047	3,013	3,013	981	981
Industry FE	V	, ,		(V		,	(
rear ⊢⊨ Organic Results	\checkmark			(\checkmark	,	,	(

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Robustness Checks

	Marke	t Definition	Two-I	Two-layers Clustering			
	Industry Level Thematic Clusters		GloVe mean	500K	N/30K		
	(1)	(2)	(3)	(4)	(5)		
ĤHI	9063.3	-10.75***	-3.870***	-2.600***	-3.404***		
	(1427185.6)	(1.572)	(0.600)	(0.716)	(0.860)		
Observations	68	22,353	68,368	54,621	52,867		
Industry FE	\checkmark						
Cluster FE		\checkmark	\checkmark	\checkmark	\checkmark		
Year FE	\checkmark	\checkmark	\checkmark	\checkmark	✓		

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d Facts IV Strategy

Conclusions

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References

Results: Different Channels (IV estimates)

	$log(\hat{R})$	log(cpc)	log(volume)	log(#keyword
	(1)	(2)	(3)	(4)
ĤHI	-4.620***	-1.271***	-0.669	-0.842
	(1.204)	(0.427)	(0.983)	(0.741)
Observations	52,476	52,476	52,476	52,476
Cluster FE	\checkmark	\checkmark	\checkmark	\checkmark
Year FE	\checkmark	\checkmark	\checkmark	✓

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Outline

1 Introduction

- 2 Theoretical Background
- 3 Data and Stylized Facts

IV Strategy



Main findings:

- First evidence that intermediaries' concentration reduces Google's revenue
- Novel approach for market definition in sponsored search

Considerations for competition policy:

- Risk of abuses in Google's response to intermediaries:
 - Higher reserve prices: Google started increasing its reserve price in May 2017. AdRank made them "context specific" and more heavily based on max CPC. Who are the real losers?
 - Disintermediation: pay attention where Google's seeks to replace agencies, like with DoubleClick Search
- When is growing buyers' power desirable:
 - Pass-through to advertisers (consumers) of lower prices or algorithmic collusion for the benefit of intermediaries?
 - Heterogenous impacts on smaller platforms (Bing, etc.)?

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