

# Market Entry, Fighting Brands and Tacit Collusion by Marc Bourreau, Yutec Sun, and Frank Verboven

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## Arrival of fourth operator Free with low-quality brand

Response by incumbents: introduce their own low-quality brands

### One-shot game cannot explain the response

- An incumbent that operates FB after entry would have introduced it before entry

## Repeated game with semi-collusion

One-shot price competition. Collusion is on not introducing FB

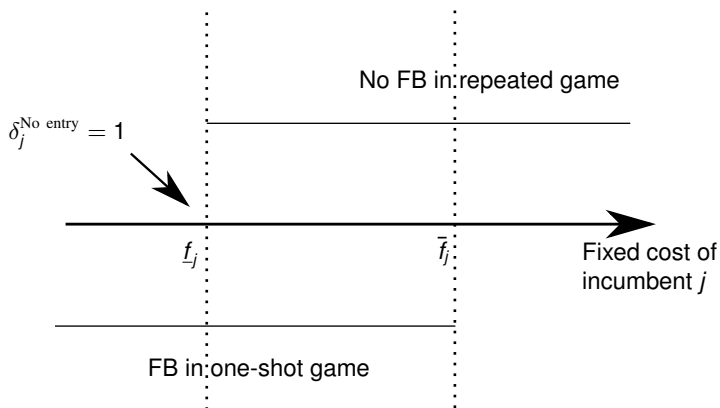


Figure 1: Equilibria in the absence of entry: "No FB" is observed

# Repeated game with semi-collusion

Collusion more difficult under entry

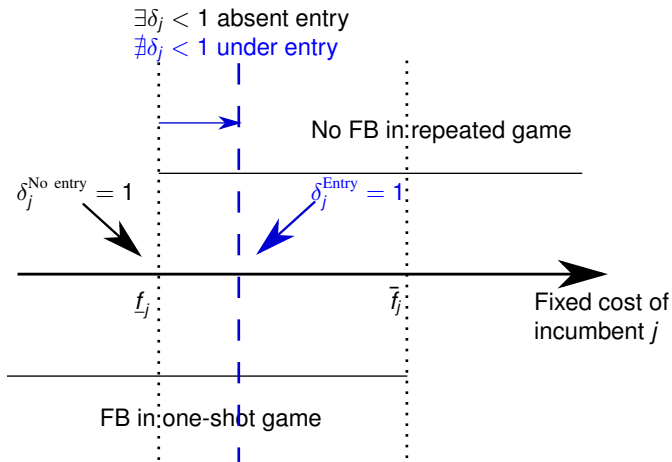


Figure 2: Equilibrium under entry: “FB” is observed

# Mechanisms?

- Johnson and Myatt (2003)
- Nocke and Schutz (2018)

## Johnson and Myatt (2003): Vertical differentiation

### Baseline example

- Two exogenous qualities  $q_1 < q_2$ , with  $c_1 = c_2 = 0$
- 2 types of consumers:  $\theta_L < \theta_H$  in proportions  $\alpha_H + \alpha_L = 1$
- Utility:  $\theta q - p$

### Monopoly

- As  $c_1 = c_2$ , monopolist only uses  $q_2$
- In contrast here:  $c_1 < c_2$ 
  - physical retail, more intensive use of infrastructure, optional extra-SIM card, real-time billing
- If  $\alpha_H \theta_H > \theta_L$ ,  $L$ -consumers are excluded

## Johnson and Myatt (2003): Duopoly

Entrant  $E$  can produce only low quality  $q_1$  ( $\alpha_H < 1/2$ )

### Market expansion

- No exclusion: All consumers are served (Welfare increases by  $\theta_L q_1$ )

### Here: What about quantities?

- Table 3 show market shares, which add up to more than 100%
- Share of the outside option? Document market expansion?

## Johnson and Myatt (2003)

Entrant  $E$  can produce only low quality  $q_1$  – Quantity competition ( $\alpha_H < 1/2$ )

$H$ -consumers benefit from competition:  $p_2$  falls

- Incumbent earns monopoly rent only on “upgrade”  $q_2 - q_1$

$L$ -consumers pay their valuation for basic quality

- Cournot competition and discrete distribution commit  $I$  not to “undercut”
- $I$  simply complements quantity of entrant, leaving room for the entrant
- Not much fight on basic quality!



# Three months before the entry of Free, Orange announced very high prices

## PROFITEZ D'UN FORAÎT SANS VOUS ENGAGER !

forfaits mensuels

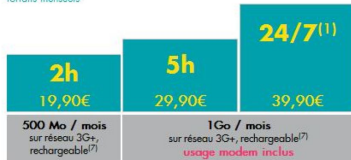
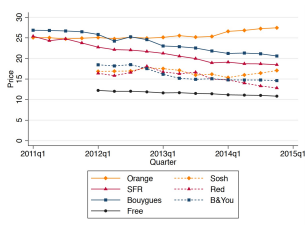
SMS/MMS illimités<sup>(6)</sup>internet<sup>(3)</sup>/mails<sup>(4)</sup>usage Voix sur IP inclus<sup>(9)</sup>,+ accès illimité aux 30 000 hotspots wifi Orange<sup>(2)</sup>

Figure 1: Prices of mobile services by product line brands

(a) Sept 2011: Not too aggressive!

(b) No undercut?

## Figure 3: Timing

- Early 2012, “maverick” Free launched very aggressive offer at 20€
- Orange responds by decreasing price to 25€ (5€ for brand premium?)

## Collusive price for low-quality brand?

Incumbents do not “undercut”?

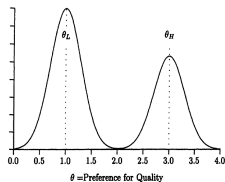
Could these events be consistent with

- Static price competition in a Stackelberg game?
- Dynamic game with price collusion?
  - Market share agreement a few years ago (“pacification of the market”, “Yalta of market shares”)

Here semi-collusion is postulated

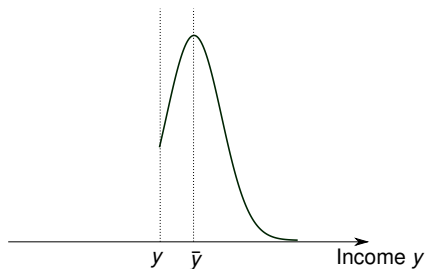
## Heterogeneity in valuations for quality

Johnson and Myatt (2003): two distinct market segments, non-monotonic marginal revenue



(a) Bimodality of the Type Distribution  $f(\theta)$

(a) Johnson & Myatt example



(b) Bourreau et al. (2018)

Figure 4: Heterogeneity in preferences

### Level and dispersion of taste for quality $\theta$

- Here one parameter ( $\sigma_\nu$  or  $\alpha$ ) for both. Identification from  $\bar{y}$  or from  $\sigma_y$ ?
- (BLP have separate terms for level and distribution:  $(\bar{\beta} + \sigma_\nu y_{it})q$ )

## Nocke and Schutz (2018)

### IIA at odds with

- empirical results that there is dispersion in valuation of quality  $\theta$
- consumers with different types purchasing different qualities
- the notion of segmentation (low-end / top-end segments)

Only mention quality as a multiplicative factor  $a_j$  in consumer surplus

$$\ln \sum_j a_j \exp(\theta_j q_j - p_j)$$

No consumer heterogeneity in  $\theta_j$

## Miscellaneous

- Quality attributes as endogenous as prices?
  - e.g., call and data allowances, international calls
- Link with Internet offers? (quadruple play?)