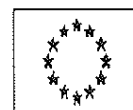




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**REPORT OF THE INSTITUTE OF PUBLIC WORKS OF THE REGION OF MURCIA ON THE APPLICATION OF
THE COMMISSION DECISION OF 20 DECEMBER 2011 ON SERVICES OF GENERAL ECONOMIC INTEREST
(SGEI) FOR THE PERIOD 2012/2013**

1. Application of the Commission Decision.

1.1 Entrustment

The Institute of Public Works of the Region of Murcia (INFO, by its Spanish initials), a public law body attached to the Ministry of Universities, Business and Research of the Region of Murcia, is the development agency of said Autonomous Community. Its basic objective is to promote the creation of wealth and employment and regional economic development, in particular by promoting comprehensive aid policies for SMEs.

The INFO has entrusted services of general economic interest through direct grants, in accordance with Article 23 of Act No 7/2005 of 18 November 2005 on Grants of the Autonomous Community of Murcia, which have been formalised through agreements approved by the INFO Governing Board and authorised by the Government Council of the Autonomous Community of Murcia through the corresponding decrees.

1.1.1 Nature of the public service obligations:

(a) Agreements with the Technological Centres of the region of Murcia.

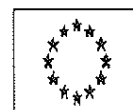
In accordance with Organic Act No 1/2002 of 22 March 2002 regulating the Right of Association, Technological Centres are established as not-for-profit associations.

The Science and Technology Plans highlight the importance that the Technological Centres of the region of Murcia have within the science-technology-business system as a promotional force for an innovating culture and new technologies in productive sectors. In accordance with this premise, the INFO has developed actions considered to be of general interest to the productive sector of the region of Murcia and which the Technological Centres carry out through a specific mandate from the INFO.

In the region of Murcia, given the structure of its industrial fabric, which mainly consists of SMEs, the transfer of knowledge from the field of science to the sphere of production faces major difficulties, which necessitate the participation of specialised organisations, working closely with undertakings and having skilled personnel. Therefore, in order to assist in finding a solution to these problems in the market, which consist of an inadequate spread of information, a lack of coordination and frequently a resistance by undertakings to innovate, the objectives of the Technological Centre are to shift from a guidance role towards activities related to the creation, development and transfer and spread of innovation in undertakings.



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Given that the intervention of the Technological Centres has become crucial in order to overcome the problems in the market in the region of Murcia, the regional government believes that the mediation services provided by the Technological Centres respond to an objective of general economic interest, for which reason the INFO, as a body of said government, entrusts the provision of said services to these Centres as public services, in each of the areas in which these Centres act.

(b) Agreements with the Business and Innovation Centres of the region of Murcia.

The Business and Innovation Centres are not-for-profit private associations or foundations promoted by the INFO with the aim of encouraging and driving the creation of an innovative business environment and promoting the incorporation of innovation and technology in existing undertakings. Their main objectives are focused on detecting, analysing and consolidating business initiatives having an innovative or diversifying character in terms of products, services or business management. In order to achieve these objectives, the Business and Innovation Centres offer a full consultancy and advisory service for all the functional areas of undertakings. Equally, they have property at their disposal for the purpose of housing and offering supervision to entrepreneurs with innovative business initiatives for their first three years of operation.

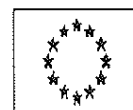
By way of example, the main services which these Centres offer to innovative entrepreneurs and undertakings and which constitute services of general interest are as follows:

- Promotion of entrepreneurship within the company.
- Guidance of entrepreneurs with innovation-based business initiatives.
- Conduct of market research allowing the identification of emerging economic activities or ways of innovating traditional activities.
- Advice on sources of finance for R&D projects and initiation of technology-based initiatives.
- Services aimed at regional Economic Institutions in the Funding and Development of Business Initiatives.
- Promotion, funding and selection of innovative projects.
- Management of and information on aid and grants.
- Promotion of the Business Park as a Specialised Environment for the consolidation of new investment projects.

Given that the intervention of the Business and Innovation Centres has become crucial in order to overcome the problems in the market in the region of Murcia in terms of support for entrepreneurs with innovative business initiatives and actions promoting the spread of an entrepreneurial culture based on innovation, the regional government believes that the mediation services provided by these Centres respond to an objective of general economic interest, for which reason the INFO, as a body of said government, entrusts the provision of said services to these Centres as public services, in each of the areas in which these Centres act.



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1.1.2 Duration of the public service obligations.

In the period 2012-2013, the INFO entrusted the SGEI through the formalisation of one-year agreements with the Technological Centres and the Business and Innovation Centres of the region of Murcia.

1.1.3 Undertakings involved.

The Technological Centres and the Business and Innovation Centres of the region of Murcia with which have the aforementioned agreements have been formalised are as follows:

- Furniture and Wood Technological Centre Association.
- Footwear Technological Centre Association.
- Marble Technological Centre Association.
- Preserving Technological Centre Association.
- Metal Technological Centre Association.
- Environment Technological Centre Association.
- Construction Technological Centre Association.
- Naval and Maritime Technological Centre Association.
- Information and Communications Technological Centre Association.
- European Business and Innovation Centre Association in Cartagena.
- European Business and Innovation Centre Foundation in Murcia.

1.1.4 Territories involved.

The territory in which the services of general interest laid down in the agreements will be provided is limited to the region of Murcia.

1.1.5 Calculation parameters.

The rules on the management and justification of the grant are laid down in Chapter III of Title I of Act No 7/2005 of 18 November 2005 on Grants of the Autonomous Community of Murcia, without prejudice to the specific conditions laid down in the agreements.

The Centres will provide evidence for the actions described in the Annual Services Plan through a report justifying the expenditure incurred in the Plan, which should prove costs at least equal to the aid granted, less, where applicable, any other public or private aid or revenue attributable to the services laid down in this agreement.

The expenditure incurred in the operation of the services is eligible expenditure, including all variable costs incurred in the provision of the service, plus a proportional contribution to the common fixed costs of said services and other



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activities of the Centres, calculated according to generally accepted accounting principles and objective, transparent and verifiable allocation criteria.

Likewise, expenditure corresponding to necessary investments which are directly attributable to the services of general interest provided through the agreements is eligible expenditure, as long as this has been authorised by the INFO in advance.

The Centres have a cost-accounting system, which allows the costs actually incurred to be allocated to the services provided. The internal cost-accounting system must separately indicate the costs and revenue associated with the services of general economic interest in question, as well as the costs and revenue arising from the rest of the activities undertaken by the Centres.

1.1.6 Control and review of the compensation.

The control, monitoring and review, where applicable, of the compensation provided to the Centres to cover the costs incurred in providing the services of general interest will be carried out annually in the following manner:

- During the period of validity of the annual agreement, normally in the month of July, the Centre must report on the level of implementation and will provide a report justifying how far the Annual Services Plan has advanced.
- In the month of December, the Centre must report on the level of implementation of the Annual Services Plan through a similar report.
- Before 31 March of the following year, the Centre is obliged to present the supporting account (invoice records, expenditure documents, payments, etc.), in which the revenue and expenditure corresponding to the SGEI are broken down in detail.

Without prejudice to the provisions on the monitoring and control of the actions contained in the Annual Services Plan, a committee is set up, formed of representatives of the INFO and of each Centre, which oversees the fulfilment and adaptation of the Annual Services Plan as well as the regional, national and Community legal conditions applicable to this type of public service compensation.

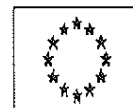
1.1.7 Methods to avoid and reimburse any overcompensation.

In those cases in which the INFO compensation exceeds the costs attributable to the SGEI provided by the Centre, minus the revenue received in this respect, the Centre will reimburse said excess in the manner laid down in the agreements:

Where the Centre fails to justify expenditure in the amount of the contribution provided by the INFO, or obtains any other current financing or revenue, attributable to the services of general economic interest, the Centre shall refund the corresponding amount to the INFO, plus any applicable default interest, in order to avoid overcompensation.



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1.2 Compensation amount.

Rules, in particular accounting rules, are communicated to the Centres in order to avoid any cross-subsidies, ensure fair distribution of expenses and avoid overcompensation.

The Centres must have a cost-accounting system, which allows the costs actually incurred to be allocated to the services provided under the agreements.

The internal cost-accounting system must separately indicate the costs and revenue associated with the services of general economic interest services covered by the agreements, as well as the costs and revenue arising from the rest of the activities undertaken by the Centres.

1.3 Overcompensation.

Without prejudice to paragraphs 1.1.5 to 1.1.7 above, the management of each of the agreements by the INFO officials includes monitoring and control to guarantee that the Centres do not receive overcompensation.

Nevertheless, all compensation granted by the INFO for the SGEI covered by the agreements, in the same way as the rest of the grants awarded by the INFO, are subject to the controls and auditing carried out by the following control bodies:

- Court of Auditors.
- General Audit Office of the region of Murcia.
- Directorate-General for the Economy and Planning.
- The INFO's department of internal auditing.

1.4 Annual controls and reports.

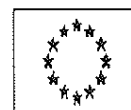
Both the INFO and the Centres which receive compensation will fulfil their obligation to keep all documents available to the Commission, which are necessary to establish whether the compensation allocated is compatible with the Decision, for a period of 10 years.

2. Scope and use of the statistical information on the SGEI.

The compensation awarded by the INFO for public services falls within the following subcategory, in accordance with Article 2(1)(a) of the Decision on SGEI:



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Compensation not exceeding an annual amount of EUR 15 million for the provision of services of general economic interest in areas other than transport and transport infrastructure.

The amount of aid granted for SGEI during the 2012 and 2013 years is EUR 6 586 563.00, distributed in the following manner:

TECHNOLOGICAL CENTRES (TC)	Year 2012	Year 2013	TOTAL
Furniture and Wood TC	327 517.74	341 449.00	668 966.74
Footwear TC	273 008.19	235 918.00	508 926.19
Marble TC	389 032.31	311 226.00	700 258.31
Preserving TC	517 519.45	438 127.00	955 646.45
Metal TC	480 560.03	434 813.00	915 373.03
Environment TC	252 022.01	223 145.00	475 167.01
Construction TC	260 933.38	208 746.00	469 679.38
Naval and Maritime TC	235 811.81	188 650.00	424 461.81
Information and Communications TC	196 158.08	156 926.00	353 084.08
TOTAL	2 932 563.00	2 539 000.00	5 471 563.00
BUSINESS AND INNOVATION CENTRES (BAIC)	Year 2012	Year 2013	TOTAL
Cartagena BAIC	247 500.00	220 000.00	467 500.00
Murcia BAIC	337 500.00	310 000.00	647 500.00
TOTAL	585 000.00	530 000.00	1 115 000.00
TOTAL SGEI	3 517 563.00	3 069 000.00	6 586 563.00

Indicators

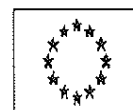
For each sector or subcategory, and for each year, the following information will be indicated:

- Maximum annual compensation amount for each SGEI
- Number of beneficiaries
- Average compensation amount for each year

By sector is understood each sector covered by the various Technological Centres or Business and Innovation Centres which have managed services of general economic interest during this period.



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Furniture and Wood Technological Centre

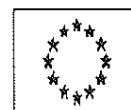
Services of General Economic Interest (SGEI)	Year 2012	Year 2013
Technological observatory and gathering of technological knowledge	33 000.00	29 000.00
Internal R&D&I work	75 000.00	100 000.00
Advice on the execution of R&D&I projects	20 000.00	25 000.00
Support with setting up future initiatives	6 500.00	6 305.00
Technological monitoring and diffusion	26 000.00	23 000.00
Preparation of events, symposia and conferences	40 000.00	36 000.00
Training of technologists	11 000.00	16 000.00
Creation of networks and clusters	42 500.00	32 000.00
Technology transfer	39 517.74	30 000.00
Facilitating protection of innovations via patents	14 000.00	10 000.00
Cooperation projects between Technological Centres	20 000.00	34 144.00
Total amount	327 517.74	341 449.00
Number of beneficiaries	230	220
Average compensation amount (EUR/beneficiary)	1 424	1 552

Footwear Technological Centre

Services of General Economic Interest (SGEI)	Year 2012	Year 2013
Technological observatory and gathering of technological knowledge	60 145.25	35 000.00
Internal R&D&I work	56 195.08	66 000.00
Advice on the execution of R&D&I projects	43 313.39	40 000.00
Support with setting up future initiatives	0.00	0.00
Technological monitoring and diffusion	37 404.61	30 000.00
Preparation of events, symposia and conferences	7 158.18	2 000.00
Training of technologists	15 428.99	16 000.00
Creation of networks and clusters	6 289.82	5 000.00
Technology transfer	2 272.07	2 500.00
Facilitating protection of innovations via patents	4 300.80	2 500.00
Cooperation projects between Technological Centres	40 500.00	36 918.00
Total amount	273 008.19	235 918.00
Number of beneficiaries	118	126
Average compensation amount (EUR/beneficiary)	2 314	1 872



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Marble Technological Centre

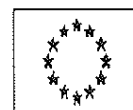
Services of General Economic Interest (SGEI)	Year 2012	Year 2013
Technological observatory and gathering of technological knowledge	29 700.00	21 000.00
Internal R&D&I work	89 123.31	79 000.00
Advice on the execution of R&D&I projects	53 486.00	49 000.00
Support with setting up future initiatives	23 220.00	17 000.00
Technological monitoring and diffusion	28 530.00	21 000.00
Preparation of events, symposia and conferences	20 790.00	16 000.00
Training of technologists	22 590.00	19 000.00
Creation of networks and clusters	20 433.00	17 000.00
Technology transfer	26 010.00	22 000.00
Facilitating protection of innovations via patents	26 100.00	19 000.00
Cooperation projects between Technological Centres	49 050.00	31 226.00
Total amount	389 032.31	311 226.00
Number of beneficiaries	156	128
Average compensation amount (EUR/beneficiary)	2 494	2 431

Preserving Technological Centre

Services of General Economic Interest (SGEI)	Year 2012	Year 2013
Technological observatory and gathering of technological knowledge	96 665.00	29 042.33
Internal R&D&I work	227 327.75	250 366.18
Advice on the execution of R&D&I projects	33 882.30	18 811.28
Support with setting up future initiatives	4 421.23	1 132.72
Technological monitoring and diffusion	23 527.20	18 813.23
Preparation of events, symposia and conferences	10 516.56	14 932.08
Training of technologists	94 443.96	50 089.21
Creation of networks and clusters	16 340.80	9 781.39
Technology transfer	3 394.65	1 673.55
Facilitating protection of innovations via patents	0.00	0.00
Cooperation projects between Technological Centres	7 000.00	43 485.03
Total amount	517 519.45	438 127.00
Number of beneficiaries	334	346
Average compensation amount (EUR/beneficiary)	1 549	1 266



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Metal Technological Centre

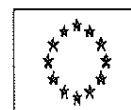
Services of General Economic Interest (SGEI)	Year 2012	Year 2013
Technological observatory and gathering of technological knowledge	10 000.00	8 000.00
Internal R&D&I work	148 500.00	113 500.00
Advice on the execution of R&D&I projects	137 500.00	111 500.00
Support with setting up future initiatives	23 200.00	23 000.00
Technological monitoring and diffusion	32 385.03	32 000.00
Preparation of events, symposia and conferences	28 000.00	28 000.00
Training of technologists	23 300.00	23 000.00
Creation of networks and clusters	21 500.00	21 157.00
Technology transfer	20 200.00	20 200.00
Facilitating protection of innovations via patents	10 975.00	10 975.00
Cooperation projects between Technological Centres	25 000.00	43 481.00
Total amount	480 560.03	434 813.00
Number of beneficiaries	900	850
Average compensation amount (EUR/beneficiary)	534	512

Environment Technological Centre

Services of General Economic Interest (SGEI)	Year 2012	Year 2013
Technological observatory and gathering of technological knowledge	5 300.00	4 100.00
Internal R&D&I work	88 855.00	80 955.00
Advice on the execution of R&D&I projects	75 357.00	71 045.00
Support with setting up future initiatives	2 700.00	2 000.00
Technological monitoring and diffusion	8 670.00	7 200.00
Preparation of events, symposia and conferences	11 130.00	13 345.00
Training of technologists	9 350.00	8 100.00
Creation of networks and clusters	9 500.00	8 600.00
Technology transfer	3 500.00	2 600.00
Facilitating protection of innovations via patents	2 775.00	2 200.00
Cooperation projects between Technological Centres	33 885.01	23 000.00
Total amount	252 022.01	223 145.00
Number of beneficiaries	80	82
Average compensation amount (EUR/beneficiary)	3 150	2 721



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Construction Technological Centre

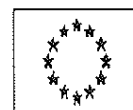
Services of General Economic Interest (SGEI)	Year 2012	Year 2013
Technological observatory and gathering of technological knowledge	9 500.00	9 500.00
Internal R&D&I work	85 933.38	82 000.00
Advice on the execution of R&D&I projects	50 000.00	47 000.00
Support with setting up future initiatives	3 500.00	0.00
Technological monitoring and diffusion	28 000.00	25 000.00
Preparation of events, symposia and conferences	10 000.00	3 500.00
Training of technologists	18 000.00	5 000.00
Creation of networks and clusters	19 000.00	15 000.00
Technology transfer	0.00	0.00
Facilitating protection of innovations via patents	5 000.00	0.00
Cooperation projects between Technological Centres	32 000.00	21 746.00
Total amount	260 933.38	208 746.00
Number of beneficiaries	46	31
Average compensation amount (EUR/beneficiary)	5 672	6 734

Naval and Maritime Technological Centre

Services of General Economic Interest (SGEI)	Year 2012	Year 2013
Technological observatory and gathering of technological knowledge	14 500.00	10 000.00
Internal R&D&I work	114 091.81	102 450.00
Advice on the execution of R&D&I projects	16 800.00	7 000.00
Support with setting up future initiatives	720.00	700.00
Technological monitoring and diffusion	17 200.00	10 000.00
Preparation of events, symposia and conferences	700.00	500.00
Training of technologists	5 900.00	3 000.00
Creation of networks and clusters	24 800.00	22 000.00
Technology transfer	9 800.00	10 000.00
Facilitating protection of innovations via patents	1 800.00	4 000.00
Cooperation projects between Technological Centres	29 500.00	19 000.00
Total amount	235 811.81	188 650.00
Number of beneficiaries	21	25
Average compensation amount (EUR/beneficiary)	11 229	7 546



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ICT Technological Centre

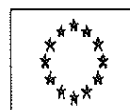
Services of General Economic Interest (SGEI)	Year 2012	Year 2013
Technological observatory and gathering of technological knowledge	11 600.00	8 600.00
Internal R&D&I work	48 308.08	28 002.00
Advice on the execution of R&D&I projects	65 000.00	62 000.00
Support with setting up future initiatives	0.00	0.00
Technological monitoring and diffusion	21 000.00	16 800.00
Preparation of events, symposia and conferences	6 500.00	4 500.00
Training of technologists	2 250.00	2 500.00
Creation of networks and clusters	19 000.00	13 000.00
Technology transfer	19 500.00	5 524.00
Facilitating protection of innovations via patents	0.00	0.00
Cooperation projects between Technological Centres	3 000.00	16 000.00
Total amount	196 158.08	156 926.00
Number of beneficiaries	23	34
Average compensation amount (EUR/beneficiary)	8 529	4 615

European Business and Innovation Centre in Cartagena

Services of General Economic Interest (SGEI)	Year 2012	Year 2013
Detection, analysis, development and consolidation of projects	0.00	0.00
Promotion and encouragement of entrepreneurship	47 500.00	45 000.00
Business information and guidance on grants	30 000.00	25 000.00
Management and promotion of the business centre building	130 000.00	110 000.00
Management of grants granted by the INFO	0.00	0.00
Monitoring of undertakings set up within the CEEIC	0.00	0.00
Promotion and encouragement of innovative businesses in the region of Murcia	40 000.00	40 000.00
Total amount	247 500.00	220 000.00
Number of beneficiaries	1 200	1 100
Average compensation amount (EUR/beneficiary)	206	200



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European Business and Innovation Centre in Murcia

Services of General Economic Interest (SGEI)	Year 2012	Year 2013
Promotion and encouragement of entrepreneurship	82 500.00	84 000.00
Business information and guidance on grants	36 000.00	40 000.00
Management and promotion of the business centre property	168 000.00	150 000.00
Promotion and encouragement of innovative businesses in the region of Murcia	51 000.00	36 000.00
Promotion and encouragement of innovation	0.00	0.00
Participation of Murcian undertakings in international projects	0.00	0.00
Coordination of INFO actions for entrepreneurs	0.00	0.00
Total amount	337 500.00	310 000.00
Number of beneficiaries	1 400	1 400
Average compensation amount (EUR/beneficiary)	241	221

Murcia, 4 June 2014

Head of the Department of Innovation and Competitiveness

Head of Internal Auditing

Head of the Department of Business Creation